

Accessible places

Changing places at St Stephen's Centre, Hull.

St Stephen's is the only shopping centre in the city with 'Changing Places' toilets - specialist facilities for severely disabled people and extra room for up to two carers. The centre also has incorporated wheelchair friendly ramps, lifts and automatic door openings as well as braille readers and large print guides.

Safe Place - keeping you safe in Hull

St Stephen's are proud to take part in the Safe Places scheme. This helps to keep vulnerable people safe while they're out and about in Hull.

The scheme is largely for people who:

- Have learning disabilities or difficulties
- Have dementia
- Need support or require assistance whilst in public

Our security team were recently acknowledged and presented awards for their exceptional standard to 'keeping our visitors safe'.

"The facilities at St Stephens Shopping Centre are the best I've experienced. They have considered the finer detail which make life easier when suffering with a disability - from changing places, to lifts, and even help buttons for those trickier times. My Carer currently plans our daytime activities entirely around St. Stephen's as we know the appropriate facilities are always available when needed."

Kai Gill

